

# **STAKEHOLDER PACK**

### **Coronavirus (COVID-19) Multicultural Outreach**

February 2021



Safe. Effective. Free.





**Australian Government** 





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## INTRODUCTION

Safe and effective COVID-19 vaccines will be available for everyone in Australia to help protect us from COVID-19. This includes all Australian citizens, permanent residents, temporary visa-holders and those without a Medicare card. The Department of Health is committed to making information about COVID-19 vaccines available to everyone in Australia, including multicultural communities.

This pack includes links to a range of translated COVID-19 vaccine information including audio files, videos, social media content, posters and fact sheets.

As a key stakeholder with important connections with multicultural communities, we ask for your support in sharing this information widely through your networks.





### **THIS UPDATE**

This update provides translated information on the rollout of COVID-19 vaccines in Australia, including:

- Australia's vaccine approval process
- Australia's rollout strategy
- Phases of the rollout
- Priority populations
- Locations for vaccinations
- How vaccines work
- What to do while we wait for a vaccine





## WHAT YOU CAN DO TO HELP

#### You can help by:

- Sharing the materials available in this stakeholder kit, including audio files, with your community by email, social media, or via messaging apps such as WhatsApp, Viber, WeChat, Messenger and others.
- Printing fact sheets or posters and displaying them in your place of work or community organisation.
- Directing people to the Department of Health website for the latest information and updates. The website now has vaccine content in one place available in 63 languages: health.gov.au/covid19-vaccines-languages
- Encouraging people in your community to have the COVIDSafe app and keep the app active to help public health officials quickly find and help people who may have been exposed to COVID-19.
- Advising anyone who would like more information to call the National Coronavirus Help Line on 1800 020 080. It operates 24 hours a day, seven days a week.
  For people who do not speak English they can contact the Translating and Interpreting Service (TIS National) on 131 450 for translating or interpreting services.





### **KEY MESSAGES**

#### Vaccines

- Safe and effective COVID-19 vaccines will help protect our community from coronavirus.
- The vaccines will be free.
- Vaccines will be available for everyone in Australia. This includes all Australian citizens, permanent residents, temporary visa-holders and those without a Medicare card.
- Australia's independent medicines regulator, the Therapeutic Good Administration (TGA), has strict standards for reviewing COVID-19 vaccines. They only approve vaccines that are safe and effective.
- The Australian Government has made a plan on how vaccines will be distributed in Australia based on advice from health experts.
- The plan has information about the people who need protection the most, the locations where the vaccine will be available, and the order that the vaccine will be provided to groups in Australia.





### **KEY MESSAGES**

#### Vaccine priority groups and locations

- Health experts have provided advice on who needs protection the most from vaccination.
- Quarantine and border workers, and frontline at-risk healthcare workers need protection the most because they are in direct contact with people who may have caught COVID-19.
- Residential aged care and disability care residents, and residential aged care and disability workers also need protection most because the elderly are at high risk from COVID-19.
- People who regularly volunteer within residential aged care facilities are considered staff for the purpose of COVID-19 vaccination. They are also eligible for COVID-19 vaccination with the first group.
- The next group includes anyone in Australia aged over 70, other health care workers, Aboriginal and Torres Strait Islander adults, people with an underlying medical condition or disability and defence personnel, emergency services workers and meat processing workers.
- Vaccination will then be available for the broader community during 2021.





### **KEY MESSAGES**

#### Stay COVIDSafe

To keep you and your community safe, you should continue to:

- Stay 1.5 metres away from other people.
- Stay home if you feel unwell and get tested for COVID-19.
- Wash your hands regularly or use hand sanitiser.
- Always cough or sneeze into your arm or a tissue.
- Have the COVIDSafe app to help health officials notify you if you have been in contact with someone who has COVID-19.





## HOW TO MAKE YOUR OWN VIDEO

Click on the link below for a guide on how to make your own video to share on your channels.

This guide contains key points on COVID-19 vaccines and COVIDSafe behaviors, as well as tips for filming your own video on your mobile phone. It's easy to do, and your video will play an important role in getting critical health information out to your community.

Download the Video Development Guide to assist you to make your own video:

**Video Development Guide** 





### **VIDEOS**

The videos below contain helpful information on Australia's COVID-19 vaccines and addresses specific topics like the vaccine approval process, how vaccines work, priority group rollout and the development times for vaccines.

Click on the languages to access in-language videos.

Arabic	Indonesian	Russian
Burmese	Italian	Somali
Simplified Chinese	Japanese	Spanish
Traditional Chinese	Karen	Swahili
Dari	Khmer	Tagalog/Filipino
English	Korean	Tamil
French	Lao	Thai
Greek	Nepali	Turkish
Hazaragi	Persian/Farsi	Urdu
Hindi	Punjabi	Vietnamese





### **AUDIO RECORDINGS**

The audio recordings below contain helpful information on COVID-19 vaccines.

Click on the languages to access in-language audio.

Arabic	Karen	Russian
Assyrian	Khmer	Serbian
Cantonese	Korean	Somali
Dari	Lao	Spanish
English	Macedonian	Swahili
Greek	Mandarin	Tagalog/Filipino
Hazaragi	Nepali	Tamil
Hindi	Persian/Farsi	Thai
Indonesian	Polish	Turkish
Italian	Portuguese	Vietnamese
Japanese	Punjabi	





### **SOCIAL MEDIA**

Keep your community safe by sharing important health messages on social media. Ready-to-post social media content is available to access on the next slide, in the languages listed.







### **SOCIAL MEDIA ASSETS**

Click on the languages to access in-language social media assets.

Arabic	Japanese	Russian
Assyrian	Karen	Serbian
Simplified Chinese	Khmer	Somali
Traditional Chinese	Korean	Spanish
Dari	Lao	Swahili
English	Macedonian	Tagalog/Filipino
Greek	Nepali	Tamil
Hazaragi	Persian/Farsi	Thai
Hindi	Polish	Turkish
Indonesian	Portuguese	Urdu
Italian	Punjabi	Vietnamese





### **SOCIAL MEDIA CAPTIONS**

In-language captions can be accessed here.

Arabic	Japanese	Russian
Assyrian	Karen	Serbian
Simplified Chinese	Khmer	Somali
Traditional Chinese	Korean	Spanish
Dari	Lao	Swahili
English	Macedonian	Tagalog/Filipino
Greek	Nepali	Tamil
Hazaragi	Persian/Farsi	Thai
Hindi	Polish	Turkish
Indonesian	Portuguese	Urdu
Italian	Punjabi	Vietnamese





### **FACT SHEETS AND POSTERS**

The fact sheets and posters below contain helpful information on COVID-19 vaccines and COVIDSafe behaviours. Click on the languages to access in-language fact sheets and posters.

Albanian	Dinka	Hindi	Macedonian
Amharic	Dutch	Hmong	Malayalam
Arabic	English	Indonesian	Maltese
Armenian	Finnish	Italian	Nepali
Bengali	French	Japanese	Pashto
Bosnian	German	Karen	Persian/Farsi
Bulgarian	Greek	Khmer	Polish
Burmese	Gujarati	Kirundi	Portuguese
Simplified Chinese	Hakha Chin	Korean	Punjabi
<b>Traditional Chinese</b>	Hazaragi	Kurdish	Rohingya
Croatian	Hebrew	Lao	Romanian





### FACT SHEETS AND POSTERS

The fact sheets and posters below contain helpful information on COVID-19 vaccines and COVIDSafe behaviours. Click on the languages to access in-language fact sheets and posters.

Russian	Thai
Samoan	Tibetan
Serbian	Tigrinya
Sinhalese	Turkish
Slovak	Urdu
Slovenian	Ukranian
Somali	Vietnamese
Spanish	
Swahili	
Tagalog/Filipino	
Tamil	

## For further information visit **www.health.gov.au/covid19-vaccines-languages**



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